



You can manage audio and video permissions in **Firefox** by:

- Changing permissions in the Settings menu
 1. Click the menu button and select Settings
 2. Click Privacy & Security on the left
 3. Scroll down to the Permissions section
 4. Click the Settings button for the Camera or Microphone option
 5. Use the Allow/Block selector to change permission for the website
 6. Click Save Changes
- Checking if the microphone is enabled
 1. Click the Padlock button next to the URL
 2. Click the right arrow next to the website name
 3. Click More Information
 4. Click the Permissions tab
 5. Scroll down and ensure Use the Microphone is set to Allow
- Allowing access to the camera and microphone in the URL bar
 1. Look for the microphone and camera icons in the URL bar
 2. If the icons are blocked, click the "x" to delete the block
 3. When prompted, click Allow when Firefox asks for permission to record



To change audio and video permissions in **Safari on an Apple device**, you can:

1. Open Safari and select Preferences from the menu bar
2. Click the Websites tab
3. Under Camera and Microphone, you can:
 - See which websites have access
 - Toggle access on or off
 - Select Ask or Allow from the dropdown menus
4. Refresh the page
5. When you click to open the video/audio recorder, select Allow if you see a popup

You can also:

- Ensure your camera and microphone are set to Allow in your device's Settings
- Make sure the Request Desktop Site option is turned off
- Ensure you are not in private mode in Safari 15+
- If you are using an iPad, turn off the Zoom feature
- Click the microphone button in the bottom menu toolbar and click Allow in the popup

You can also check permission status for each extension by:

1. Selecting Safari > Settings
2. Clicking the Extensions tab
3. Clicking the app's name in the menu bar, then choosing Settings from the menu



In **Microsoft Edge**, you can manage audio and video permissions for individual sites or for all sites at once:

- Individual sites
 1. Go to a website that wants to use your camera or microphone
 2. If a dialog box appears, select Allow to grant permission
 3. To block access, select Block, or close the dialog box
- All sites
 1. Go to Settings
 2. Select Cookies and site permissions > All sites
 3. Search for Stream to find the Stream URL
 4. Make sure Camera and Microphone are set to Allow
- Control permissions for all sites
 1. Click the icon to the left of the URL bar
 2. Click Permissions for this site
 3. Click the menu next to any permission to set it to Allow, Block, or Ask every time
 4. Turn off the Ask before accessing toggle switch to block the ability to request permission access across all sites

You can also make sure that no other applications are using the camera or microphone at the same time. Restarting the browser or device might also help.